



HOW TO CLAIM for International student/traveller plan to U.S.A

The information below should provide you a guide of what to do when a claim arises. All claim document(s) should be mailed to:

**JF Insurance Agency Group Inc.
15 Wertheim Court, Suite 501, Richmond Hill, ON CANADA L4B 3H7**

HOSPITAL ADMISSION

In the event of emergency and hospitalization, please call AIG Insurance Company of Canada IMMEDIATELY:

From Canada and USA: 1-800-411-0118 (TOLL FREE)

From Worldwide: 416-977-0504 (COLLECT CALL)

Note: Do not assume someone will contact AIG Insurance Company of Canada on your behalf. It remains your responsibility to ensure that AIG Insurance Company of Canada has been contacted prior to receiving any treatments or as soon as reasonably possible.

WALK-IN/FAMILY DOCTOR CLINIC

- Client should go to the nearest clinic, medical centre, or family physician.
- Client has to pay for the services up front, client must obtain a payment receipt for the visit and a pharmacy receipt for any prescription medications (there is no coverage for non-prescription or over-the-counter medications)
- Before leaving the medical service provider, the client should obtain a copy of the physician's medical report or copy of the chart.
- For reimbursement from JF, please send in the following documents to **JF Insurance Agency Group Inc. (501-15 Wertherim Court Richmond Hill ON CANADA L4B 3H7)**
 1. Completed and signed the "JF STUDENT (TRAVELLER) CLAIM FORM",
 2. "Consent to Release of Information" form,
 3. All original payment receipts and the physician's report.